

Propane Protection Plan

RESIDENTIAL SERVICE PLAN



WallaceEnergy

Your local home service experts.

Helping you protect your heating system. So you can help protect the investment in your home.

Most homeowner's insurance does not cover repairs to heating systems. That's why we have a plan that can help you avoid any unexpected costly expenses. More importantly, our plan protects your home by ensuring that any repairs are done in a timely manner.

We realize that this kind of protection can also be called peace of mind. That's what we really deliver. That's what we're really about.



Our Propane Protection Plan includes:

On-call access to service—24/7.

Whenever you need us, we're there for you, from the depths of winter to the height of summer—every day, all year! This means you can get repairs done quickly, before they become bigger problems. There are no charges for services covered by this agreement when performed between 8:00am and 5:00pm. If you request service for arrival prior to 8:00am or after 5:00pm, on a federal holiday (day when the post office is closed) or weekend, there will be a diagnostic fee of \$98.00.

Tune-up.

To help keep your energy bills low, you should consider a tune-up. This service is available between March 30th and September 1st at no additional cost. This schedule will allow us to optimize our response to your emergency service needs during the heating season.

Enjoy a 15% discount on regular rates.

To help you save even more, this plan gives you a 15% discount on our regular rates for any repair work not covered by your plan.

The following general exclusions apply:

- Safety gas check
- Services to identify or remedy propane leaks
- Coverage can be revoked if customer fails to pay for service within terms
- Coverage can be revoked if customer fails to remedy conditions identified as hazardous
- Coverage can be revoked if customer permits anyone other than us to service equipment
- Providing adequate ventilation for combustion
- Removal of materials containing asbestos
- Monitoring vacant or unattended premises
- Maintaining clean air filters (draining the expansion tank)
- Replacing fuses
- Resetting circuit breakers
- Turning on the emergency switch
- Setting thermostat temperatures and clocks
- Replacing batteries in system devices
- Not available for heating systems with inputs in excess of 300,000 BTUs
- Not available for water heating systems with tanks in excess of 50 gallons
- Maintaining adequate water level
- Flushing LWCO
- Venting

**We've got everything you need for
all of your home propane services.**

**To learn more about our other home
services, contact us today!**

845.343.6909
wallaceenergy.com

